



SMS Terms and Conditions

Revision Date: 10.24.2023

City of Jersey Village
16327 Lakeview Drive
Jersey Village, TX 77040

TERMS OF SERVICE

I. Company Details

The service is provided by The City of Jersey Village, also known as Jersey Village.

II. Program Description

The "Jersey Village" program offers residents and other stakeholders text message notifications and updates regarding city events, announcements, and critical alerts. All Water Customers are automatically opted-in for emergency notifications. If you wish to opt out of these emergency notifications, you will need to use the stop mechanism provided. By staying opted into this program, you agree to receive these notifications on your registered mobile number.

III. Message Frequency

Subscribers can expect to receive up to 5 messages per month, although this number can vary based on the city's needs and the events taking place.

IV. Pricing Disclosure

This service is offered at no additional cost to subscribers. However, message and data rates may apply based on your mobile carrier and plan.

V. Stop and Help Mechanisms

To unsubscribe from the "Jersey Village" program, simply text "STOP" to the number from which you've been receiving our notifications. For assistance or further information, you can reach out to our customer service or reply "HELP" to the same number.

VI. Carrier Disclaimer

Carriers are not liable for delayed or undelivered messages.